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## **NQX Makes Life Ezi for its Customers**

Attracted by the potential for enhanced operational efficiency, productivity and improved OH&S for its drivers, NQX Freight Systems has taken to Queensland's highways with ten customised Freightier EziLiner B-Doubles, delivering Bundaberg Brewed Beverages to distribution and retail centres across the state.

Earmarked as an important upgrade to NQX's logistics service offerings, stringent objectives were set by NQX for the EziLiner B-Doubles including further enhancing its delivery systems, compliance with all regulatory requirements for load restraint and OH&S as well as flexibility to accommodate varying load sizes and pallets of the popular Bundaberg beverages.

A subsidiary of Toll Group, NQX is a leading provider of road transport solutions for freight moving between Queensland, the Northern Territory and also all other parts of Australia.

Toll Logistics has successfully trialled the Freightier EziLiner in the past and added various adaptations including drop-deck EziLiner models to its fleet because of its suitability for different operational environments, optimization of load capacity and ability to be configured to its requirements.

Based on this history, NQX in conjunction with Freightier's Major Accounts Manager, Cameron Knowles, put together an EziLiner specification that not only included all the standard features associated with the EziLiner, but also included a few customised options to meet additional specific requirements.

For example, the lead trailer has been slightly lengthened and the tag trailer shortened to accommodate an extra two pallets on the lead trailer, thus creating capacity for 36 pallets to be carried at any one time rather than the standard 34 pallets.

Also, to meet load restraint guidelines, the EziLiners also incorporate easy-to-use sliding gates which not only provide appropriate restraint but help drivers and users overcome the need to lift heavy gates.

National PUD and Handling Manager for NOX Freight Systems, Daniel Casey, was impressed with the outcome and the manner in which this project was managed, commenting that *“Having a detailed understanding of what Bundaberg’s requirements were, and then combining that with Freighter’s expert advice, we have a solution that will deliver the results and benefits that our customer is looking for”*.

Importantly for the NOX driver, they will also notice an immediate efficiency improvement through time-saving during loading and unloading, even more so on the new B-Doubles. The EziLiner’s simple use of a lever to provide automated vertical tension for the curtains has made it easier and faster to operate and avoids the repetitive nature of opening and closing buckles and straps.

*“When an organisation like NOX moves more than 2.6 million tonnes of freight per year, we need to ensure that we have a diverse range of equipment and solutions so that we can truly be depended upon when a customer has specific freight requirements, however we also need to make life easier for those who will be continually operating the equipment.”* explained Daniel.

This project exemplifies the versatility of both Freighter and NOX in providing customised road transport solutions for virtually any given situation. As Cameron acknowledged, *“The EziLiner has certainly set a new standard in improving the task associated with loading and unloading freight. It’s efficient, easy to use, much safer than buckles and straps and ultimately, it’s the customer who benefits most.”*

*“Firstly, NOX has a solution which now gives them a genuine competitive advantage in providing highly efficient logistic services and secondly, Bundaberg receives a service from NOX that is highly dedicated and focused on achieving value-added results for them.”*



*ABOVE: NOX firmly believes that they have the logistical solution that will deliver the results and benefits that their customer is looking for.*

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