

SERVICE SOLUTIONS



FREIGHTER
GROUP

SERVICE SOLUTIONS

At Freighter Group, we understand the importance of keeping your trailer fleet safe, compliant, and performing at its best. This document outlines our scheduled servicing plan, including: A, B, and C services – each designed to provide the right level of care for your equipment.

Our skilled and approachable team offers a complete range of mechanical servicing and repairs – from minor fixes to full refurbishments. With experienced technicians, dedicated service advisors, and a management team committed to supporting your business, you can count on exceptional care every step of the way.

What's more, with Freighter Group's 24/7 emergency breakdown assistance and mobile servicing, support is never far away. For tailored scheduling or further enquiries, your dedicated Freighter Group Service Advisor is ready to assist.





We Specialise In

- ✓ Routine trailer maintenance
- ✓ Roller brake testing
- ✓ Mechanical & hydraulic repairs
- ✓ Electrical diagnosis
- ✓ Accident & chassis straightening
- ✓ Wheel alignment
- ✓ Ferroplast & fibreglass repairs
- ✓ Genuine spare parts supply
- ✓ Painting & electrical repairs
- ✓ Refurbishments: Minor & Major

Service Overview

Capabilities:

- State regulatory inspections & defect clearance
- 24/7 trailer breakdown support **1800 344 121**
- Onsite & after-hours servicing
- Trailer pickup & delivery
- Service level agreements, including fleet management

Onsite Servicing:

- Dedicated fleet of service vehicles
- Stocked for multiple trailer types
- Capable of welding & diagnostics
- Increases uptime
- Customisable to client needs

Onsite Repairs:

- Body: Guards, Landing Legs, etc.
 - Electrical: Lights, Sockets, Motors
 - Suspension: Airbags, Shocks Air Leaks
 - Brakes/Axle: Boosters, Valves, Slack Adjusters
 - EBS Diagnosis: Fault finding, Data download
- AND MUCH MORE

A - SERVICE

Conduct Full A-Service & General Inspection

Includes all routine checks as per the A-service maintenance schedule including:

Brakes & adjustments

Suspension

Ride Height

Wheels

Tyres

Axles & bearing checks

Lighting

Skid Plate

Landing Legs

Mudflaps

Paintwork

Trailer-Specific checks by trailer type



B - SERVICE

Perform B-Service & General Inspection

Complete all scheduled A-service routine checks and maintenance plus a full general inspection including:

Braking roller tester report

EBS/ABS inspection & report

Suspension ride height adjustment

Axle bolts inspection & tensioning

Trailer-Specific checks by trailer type

C - SERVICE

Perform C-Service & General Inspection

Conduct all scheduled A & B-service tasks along with a full trailer inspection including:

Brakes inspection, clean & adjustments

Bearing removal, inspection & repack

Bearing adjustments

Trailer-Specific checks by trailer type



FREIGHTER ASSIST

FreighterASSIST is a mobile support network providing transport operators with on-site servicing capability and access to 24/7 emergency trailer breakdown support.

✓ **Dedicated On-Call Technicians:**

Our experienced technicians are available to provide prompt assistance for equipment breakdowns and workshop support.

✓ **Fully Equipped Service Vans:**

Each vehicle is stocked with a comprehensive range of parts and tools, enabling us to perform a wide variety of repairs and maintenance tasks on-site.

✓ **24/7 Trailer Breakdown Support:**

FreighterASSIST is also your 24/7 trailer breakdown support partner, we'll respond to calls should you require trailer breakdown support at any time, 24 hours a day, 7 days a week.

✓ **Service Coverage:**

See website for full service coverage.

📞 **24 For 24/7 trailer breakdown support, call 1800 344 121**



PARTS

Freighter Group is here and ready to support all your spare trailer parts needs – helping you keep your trailers on the road and your fleet running smoothly 24/7.

We offer a wide selection of high-quality, genuine spare parts for all Freighter Group OE trailer brands, available now and ready to order. Our range continues to grow, backed by a trusted network of suppliers, so you can easily find the spare part you are searching for.

Common parts on hand, plus rapid access to more:

- ✓ Brakes, Suspensions & Axles
- ✓ Turntables, Couplings & Landing Legs
- ✓ Electrical & Lighting Components
- ✓ Valves, Hose, Tube & Air Fittings
- ✓ Genuine & Aftermarket Options Available

For all spare parts enquires, contact Freighter Group.

- Freighter • Maxi-CUBE • Hamelex White • Lusty EMS
- Trout River • AZMEB • Hitcher • Hendrickson • Jost
- Rockinger • SAF Holland • York • V.Orlandi • Narva
- FUWA K Hitch • BPW • Ringfeder • SAMPA • Hella
- AND MANY MORE.





freighter.com.au

SALES | SERVICE | PARTS